



INSTRUMENTS TO SHAPE PUBLIC SPACE

LIMITED WARRANTY

Urbanscape, Inc. warrants all products to be free from defects in material and/or workmanship for a period of three years from date of invoice.

This warranty excludes defects or damage due to vandalism, acts of God, improper installation, negligence, use other than the use intended by the manufacturer, and failure to perform routine care and maintenance.

Upon written notification, **Urbanscape** will, at its option, repair, replace or refund the purchase price of any items found to be defective. Transportation expenses ONLY, of all repaired or replaced parts will be the responsibility of **Urbanscape**. Labor charges to uninstall defective parts and install replacement/repaired parts are not covered under this limited warranty. All replacement parts shall be guaranteed for the balance of the original warranty period.

It is the responsibility of the purchaser to document All freight damage and/or freight shortage issues on the bill of lading or delivery ticket and report such issues to **Urbanscape** within 24 hours of receipt.

